

Sensational Kids

Therapy • Toys • Training

Sensational Kids' Payment Policy

At Sensational Kids, we have many children and families on waiting lists whom we would like to support as soon as we can. Our therapists' time is thus very valuable. In light of this, it is important that a session/time that is booked with our therapists is used effectively and not wasted.

In order to try to ensure that each scheduled appointment time is maximised, the following policy applies:

- Full payment is required for each session when you book your appointment.
- When booking full assessments (OT/SLT/Educational Psychology) full payment is required.
- In the event that you schedule a parent consultation followed by diagnostic therapy sessions in place of a full assessment, you will need to pay upfront to secure the initial consultation time with the therapist. Following this, when the nature of the therapeutic support required has been decided, you will need to pay the required weekly session fees in advance of sessions. Assessment/report writing fees vary depending on the needs of your child, this will be discussed with you at the initial consultation with your therapist.
- We are happy to accept credit/debit cards or cash as methods of payment.
- Payment can also be made via EFT. If paying via EFT, please allow 2 working days for the payment to reflect in our bank account before the appointment is confirmed.